

6. All appliances have a 30-day warranty. Should an appliance not work, it will be exchanged if returned within 30 days.
7. Clients may be placed on a wait list for beds and appliances since these are most often in short supply.
8. Mattresses are considered beds. Box springs and frames are given out only if available.
9. Mission 27 Resale store is open to customers for shopping. Clients are given certificates for shopping, but have limitations and are only given to clients with approved Client Referral Form.
10. The referral desk does not assist with food or financial requests.

Rules and Regulations

As part of a faith-based community, the client referral desk expects all visitors to follow all Christian precepts in dealing with volunteers, workers and other customers while on the premises. Please note the following requirements:

No drugs or alcohol or evidence of substance abuse.

No smoking within the property area.

No food or drink inside the building.

No weapons, firearms, knives, etc.

No foul language, abusive or rude behavior.

No inappropriate dress.

No stealing or fraud, including:

Use of fraudulent ID

Falsification of any information provided

Circumventing eligibility requirements

Selling products received from SVdP.

Clients who abuse the rules and regulations will be BANNED from the Mission 27 Resale shop and the Distribution Center.

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